



☎️ Customer Care: 833-755-4354
direct.comenity.com

(g) Account Statements and Wire Transfers. You agree to examine your periodic Account statements promptly upon receipt and to notify us immediately of any error or discrepancy in the statement. We shall not be liable for interest compensation unless you notify us of an error or discrepancy within 14 days from the date of the statement identifying a Payment Order. Failure to provide timely notice shall preclude you from asserting any claim against us with respect to a Payment Order, or from otherwise objecting to any debit to your Account.

(h) Wire Transfer Liability. OUR LIABILITY FOR ANY WIRE TRANSFER IS LIMITED TO THE AMOUNT OF ANY PAYMENT ORDER LOSS. IN NO EVENT WILL WE BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, OR INDIRECT LOSS OR DAMAGE IN CONNECTION WITH THIS PAYMENT ORDER, REGARDLESS OF WHETHER WE KNEW OR SHOULD HAVE KNOWN SUCH LOSS OR DAMAGE MIGHT BE INCURRED.

(i) Wire Transfer Indemnification. Except as may be limited by applicable law, you agree to indemnify us and to hold us harmless from and against each and all of the following: (a) any losses, damages, costs and expenses incurred by us in executing a Payment Order or our performance of the terms and conditions herein; (b) all liability to third parties arising out of, or in connection with, the terms and conditions of this Payment Order and/or our execution, delay in execution or non-execution of any Payment Order (including, without limitation, delays associated with any federal law or regulation); (c) any and all liability, claims/causes of action, lawsuits, proceedings, fines and/or penalties arising out of our execution or delay or non-execution of any Payment Order or the delay or non-payment/credit of an incoming wire transfer, or otherwise performing any duties or obligations arising under its terms; and (d) any damages, losses, costs and expenses (including reasonable attorneys' fees) suffered or incurred by us as a result of any of the foregoing or because of any breach of the terms and conditions of the Payment Order by you. You authorize us to set off the amount of any of these liabilities against any of your Accounts without prior notice to you or your consent.

I certify that the information provided on this form is true and accurate and I authorize this Payment Order


Account Holder's Signature:

Today's Date:

(For joint accounts only one owner signature is required.)

Submit the completed and signed form via secure message.

How to send these forms to us by Secure Message:

Login to your online banking and select "Messages" from your menu or Dashboard then select to "Start a Conversation" select the  icon next to "Type your message" select "Files" select the completed form type and title your message: **Wire Transfer Request** select "Send"

Please note requests are processed in the order they are received. We will notify you by Secure Message when the request has been submitted for pre-processing and verification. Pre-processing and verification must be complete by 1:00 PM CT. If you have submitted your request early enough to allow for pre-processing and verification before the daily processing deadline and have not received a reply to your request before 1:00 PM CT please contact Customer Care at 833-755-4354.

